

## WIG RETURN & EXCHANGE FORM

(Cardani brand wigs fall under the Headwear Return Policy)

Full Name:

Street Address:

City:

State:  Zip:

RMA#(Required):

Order Number:

E-mail:

Phone:

### CHECK ALL THAT APPLY:

- I am requesting a one-time free exchange
- I am requesting a refund minus a 20% restocking fee
- I am requesting a store credit.
- I would like a wig consultant to contact me for assistance.
- I am enclosing a photo or hair swatch for color matching.

### RETURNING

QTY	ITEM NUMBER	ITEM	COLOR
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

### EXCHANGE FOR:

QTY	ITEM NUMBER	ITEM	COLOR
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

### CHARGE DIFFERENCE TO:

Credit Card #: \_\_\_\_\_ Exp Date: \_\_\_\_\_ CVV Code: \_\_\_\_\_

Signature: \_\_\_\_\_

\* A shipping charge of \$9.99 will be added to your exchange order. (Actual cost will be charged for International Orders)

**Cardani Wigs/Hairpieces:** May be returned within 30 days for a full refund or exchange (no RMA required).

**All Other Wig Brands:** RMA required within 5 days of receipt; return must be postmarked within 3 days of receiving your RMA number. Write your RMA number on the outside of the shipping box (not the wig box itself).

**One-Time Free Exchange:** We will waive the 20% restocking fee on your first wig return when you choose store credit or exchange. Restocking Fee: A 20% fee applies to all other wig returns. Refunds will deduct original shipping if free shipping was received. Coupon codes cannot be used on return orders. Multiple Returns: Restocking fees apply to the 2nd and 3rd returns. Third return = final sale.

**Condition:** Wigs must be unworn, unaltered, unbrushed, with all tags, nets, and packaging intact. Do not write on wig box.

**Return Shipping:** Customer is responsible. Please use the carrier of your choice. We recommend tracking and insurance.

See full wig policy on our website: [www.headcovers.com/returnpolicy/](http://www.headcovers.com/returnpolicy/)